

Who Do I Call?

ACTIVE EMPLOYEES:

Retiring and Need to Complete Applications – Paul Bates, ACCG Field Rep

Plan and Eligibility Questions – Paul Bates, ACCG Field Rep

Estimate Request – Participant Portal or ACCG Retirement Service Center

Portal Trouble Shooting – ACCG Retirement Service Center

Inquiry on Data Displayed on Portal – ACCG Retirement Service Center

RETIREES:

Status of Pension Check – ACCG Retirement Service Center

Forms to Update Pension Payment Information – ACCG Retirement Service Center/Portal

General Inquiry about Pension Benefit – ACCG Retirement Service Center

Benefit Deductions (i.e. Health Insurance) – MBC HR

TERMINATED EMPLOYEES WITH A VESTED BENEFIT:

Retiring and Need to Complete Applications – Paul Bates, ACCG Field Rep

Estimate Request – Participant Portal or ACCG Retirement Service Center

Inquiry on Data Displayed on Portal – ACCG Retirement Service Center

Questions on Plan and Eligibility – ACCG Retirement Service Center

CONTACT INFORMATION

ACCG Retirement Service Center 833-899-4400

Paul Bates 770-283-7545

Participant Portal: mypension.accgretirement.org

